Regional Forums Agenda

9:00am to 1:00pm

9:00-9:30 Welcome

Transition Update Transition Calendar

Education & Outreach Efforts

Messaging and Advertising Meeting the Needs of Kentucky

QHP Enrollee Lists

9:30-10:15 Role of the Agent

Role of the Assister

Agents and Assisters as Partners

10:15-10:45 Landing Pages

kynect.ky.gov benefind.ky.gov HealthCare.gov

10:45 – 11 Break

11:00-11:30 Training/Resources

2017 Training Registration Training Requirements

Resources

11:30-12:30 HealthCare.gov Processes

Consent (kynectors)

Acct creation ID Proofing

Application and Eligibility Determination

Data Matching Issues (DMI)

Appeals Plan Selection Case Follow up

12:30-1:00 Q and A Feedback discussion